

.RedPost

FinalFix
no fix - no fee



professional
technical support

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.RedPost FinalFix Solutions



Home Users

Up and running again in no time
with RedPost remote assistance!

Remote Assistance - No annual sign up fee - £35 per issue for remote assistance

Have you ever been sat in front of your PC in need of assistance with everyday things on your computer or worse still the PC gets infected with a virus or spyware. That's why we have come up with FinalFix a no fix no fee remote assistance system.

What will my money get me?

Well there are two main areas we can help you remotely. The first being what we affectionately call the "How Do I" the other being the more serious fault finding and diagnosis. Examples of "How Do I's" may include but not be limited to some of the following:

- Set-up and use anti-virus software
- Delete or install new program's
- Download or copy digital music from my PC to my MP3 device
- Setup my email accounts
- Attach a picture to my email
- Create new folders
- Configure my firewall
- Do a mail merge
- Add a desktop icon or shortcut
- Add parental controls to the internet

More serious problems or "Issues" may include some or all of the following

- Security problems (virus and Spyware Clean Up)
- Backing up your data, photos and music to CD/DVD , external backup device
- Home/office network & wireless installation connectivity or problems
- Hardware and software compatibility issues
- Driver Installation

How does it work?

If you have not already downloaded our remote assistance software, we will talk you through the simply installation, once it is installed with your permission we will take control of your PC and spend up to 30 minutes diagnosing what Issues there are or if you have already asked for help with a "How Do I" we will carry out what it is you need help with.

If we are unable to fix the problem remotely we will give you a breakdown of what the issues are and discuss whether or not you would like us to make an On Site visit or if we feel the PC needs to be looked at in our workshop.

Contact Us Now:
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