

.RedPost

**FinalFix**  
no fix - no fee



professional  
technical support

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**.RedPost FinalFix Solutions**



## Home Users

Up and running again in no time  
with RedPost remote assistance!

### On Site Assistance

£60 per issue plus traveling at 40p per mile during standard work hours  
(an additional charge of £25 will be made for out of hours work).

If we are unable to solve your issue remotely after diagnosis, we can visit you at home to resolve your problems.

We will arrange a convenient day and time with you to solve the diagnosed problem and get your computer operational again in the shortest possible time.

Whilst we are with you we can also offer an optional PC cleanse where we will perform.

- A virus and Spyware scan/removal
- Identify and removing any unwanted files,
- Clean up the registry entries
- Clean up startup applications that may be slowing your system down
- Secure your PC by enabling and configuring your firewall
- Enable automatic update settings
- Ensure the latest service pack and critical file updates are installed

It may not always be possible to fix your PC at home, for instance you may have had a hard drive failure that will require our technicians to bring the machine back to base so as we can run comprehensive tests on the drive and run synoptic diagnostic tools to recover your data.

### Off Site Assistance (back to base)

Return to base assistance £40 per issue (if delivered), pick up and return is charged at an additional £20.

Bringing your PC back to base means our technicians can take advantage of the vast resource we have at their disposal. This often means that we can diagnose issues within minutes allowing you to make a decision on what to do next without wasting your valuable time.

### What Happens Next?

Provide us with a phone number or email address where we can reach you.

### If You Require On Site Assistance

Ensure your PC is accessible  
Be available on the date/time agreed

Contact Us Now:  
**+44 (0)1884 266767**